

Leaving Certificate student helplines:

The following helplines and resources are now available should you require support.

- a. The Leaving Certificate student helpline, at 1800 265 165, which is provided by the National Parents Council post-primary will be available from 11.00 am on 7 September for students to reach a guidance counsellor with any queries that they may have. This helpline will operate until 16 September after the CAO first round offers and is staffed by qualified guidance counsellors. Further details can be found at <https://www.npcpp.ie/leaving-cert-helpline>
- b. HSE/HSE-funded service providers will be available to support students through the provision of e-mental health services. <https://www2.hse.ie/wellbeing/mental-health/covid-19/minding-your-mental-health-during-the-coronavirus-outbreak.html>
- c. Wellbeing resources developed by the National Educational Psychological Service are available at www.gov.ie/leavingcert
- d. CGEO Student Helpline will be available at 1800 111135 or 1800 111136 from 9.00 am to 4.00 pm from Monday 7 September to Wednesday 16 September. Outside of these hours queries may be e-mailed to lcsupport2020@education.gov.ie. Please note this helpline is provided for queries relating to the Calculated Grades results only and cannot provide advice on any other matters. (There is a separate Helpline for Schools.)

FAQs about the Calculated Grades and next steps for students will be published this morning on gov.ie/leavingcert. These FAQs contain links to wellbeing resources/supports.